



Late Pickups

Over-time will not be an acceptable practice. Children need consistency and thrive on routine. Children look forward to the arrival of their parents. It is a frustrating situation for both the child (ren) and the caregiver when parents are late.

- Two staff over the age of 18 will be present in the building at all times
 - A parent's primary/emergency contact numbers will be called at 6:00 p.m. depending on care. Over-time charges will begin to accrue (\$15.00 for every 15 minutes—payable at time of pickup).
- If no contacts can be made and there has been no contact from the parents confirming a late pickup within 30 min, it will become the **Ledyard Learners'** responsibility to contact the appropriate authorities.
- The **Ledyard Learners Program** is under no obligation to provide extensions of service.